



## COVID-19 – A message to approved providers of residential aged services from the Commissioner

### Subject: Posters to help manage COVID-19 risks in residential aged care facilities

The Aged Care Quality and Safety Commission is continuing to monitor and support providers during the COVID-19 pandemic.

This message provides information about a new series of posters developed by the Commission to help providers in their preparation for a COVID-19 outbreak.

#### Purpose

The posters have been developed to supplement the CDNA National Guidelines for the Prevention, Control and Public Health Management of COVID-19 Outbreaks in Residential Care Facilities in Australia.

The CDNA guidelines include a flow chart for managing COVID-19 in residential facilities. The posters take this flow chart and present it in a way that may be easier for facilities to see what they need to do for their particular circumstances.

#### How to use

The posters can be easily printed on A3 or A4 paper and displayed at residential aged care facilities.

The posters provide guidance to staff about the steps that are needed at each stage of preventing and managing a COVID-19 outbreak which include: preparation; risk assessment; manage a suspected or confirmed case; and manage a suspected outbreak.

All aged care residential facilities should ensure they have covered each of the steps in the planning flow chart and understand when residents or staff may need to be tested for COVID-19.

While not all facilities will need to manage suspected or confirmed COVID-19 cases, or manage an outbreak, they need to be ready to do so at short notice if one occurs. More detail about each of the steps in the posters is included in the CDNA guidelines.

#### How regularly the posters be updated

We recognise that in the current environment, advice about management of COVID-19 risks is likely to change.

The Commission will closely monitor any changes to the CDNA guidelines and update the posters to reflect current advice. The Commission will notify you as soon as updated posters are produced and available for download via our website. You can also check the Commission's website for the latest advice and updated version of the posters.

The posters can be [downloaded here](#).

I encourage you to use these posters to help prevent an outbreak of COVID-19 in your facility.

Janet Anderson PSM  
COMMISSIONER  
3 April 2020