

Subject: feedback on aged care quality standards

Date: Tue 29/05/2018 3:51 PM

Hello,

I would like to point out specifically from education of staff workforce in aged care Facility.

- As workforce maintenance is very important, education in many areas are the basic foundation for the care and services.
 - To meet the needs of residents from different cultural background, education of staff in different language is essential.
 - Will we receive extra supports from the government for language education which involves reasonable amount of time and resources?
 - Will the assessors from quality agency be trained in language education?
 - Clinical care, safe environment and risk management strategies will be more efficient if we can beat the language barrier.

- It is too good to be true, we will only know when we implement it in realistic and feasible ways.

Kind regards,