



Aged Care Quality and Safety Commission

Proportionate risk-based regulatory response to COVID-19

We will always act in the best interests of people who receive aged care services by:

- A. focusing our additional effort where it is needed most to ensure that aged care consumers are safe, by concentrating on services where we identify elevated risk to safe, quality care; and
- B. being flexible in considering adjustments to our routine regulatory activities and program so as to avoid putting untimely demands on providers; and
- C. supporting providers and fulfilling our duty of care to Commission staff.

