



What to expect during a COVID-19 outbreak – residents in aged care homes

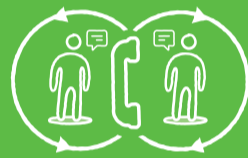
If someone has COVID-19 in your residential aged care service, a number of changes will take place. These changes are necessary to help reduce the risk of you contracting COVID-19.

When an outbreak occurs, the following changes will happen quickly.



LOCKDOWN

Visitors will be restricted



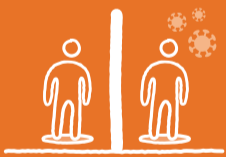
INCREASED COMMUNICATIONS

Everyone will be kept informed



TESTING

All staff and consumers will be tested



ISOLATION

You will be asked to remain in your room



PPE

People will wear gowns, gloves and masks



INCREASED CLEANING

All areas and surfaces

These changes will probably be unsettling and may make you worried, but they will help protect you and others.

You can help by remembering to wash your hands often with soap or sanitiser, keeping at least 1.5m away from other people and reporting any symptoms of illness immediately.