

Meeting communiqué – 27 August 2025

The Aged Care Quality and Safety Advisory Council met on 27 August 2025 in Brisbane.

Members welcomed short-term appointments to the Advisory Council for the period 1 August to 31 October 2025: Ms Margot Richardson (chair), Mr Andrew Brown (new member) and Ms Julie Dundon (reappointed member).

Key matters considered at the meeting

- Current priorities and issues for the Commissioner and Interim Complaints Commissioner.
- Consultation on the updated *Regulatory Strategy 2025-26*.
- Review and advice on a range of data in relation to the Commission's performance, including compliance and enforcement activities, the Serious Incident Response Scheme (SIRS) and complaints processes.
- Key learnings and feedback from the *National Aged Care Provider Conference* in Melbourne, 29-30 July 2025 and *Commission Consultation Forum*, 21 August 2025, including introduction of the *Statement of Rights*, preparations underway and additional challenges being experienced by small, regional providers and by services supporting First Nations older people.
- Briefings on the status of preparations for the *Aged Care Act 2024*.

Next steps

- Prioritising the development of advice on current and emerging risks, including through enhanced stakeholder engagement.
- Reviewing the Advisory Council's workplan and key actions to support the delivery of the Council's enhanced role and functions under the new Act.