Changing aged care for the better for you

The new Aged Care Act will put the rights of older people first. It includes a Statement of Rights for older people. These changes start from 1 November 2025.

The Statement of Rights will help make sure you are at the centre of your aged care. It gives you the right to:

- make your own decisions about your own life
- have your decisions not just accepted, but respected
- get information and support to help you make decisions
- communicate your wishes, needs and preferences
- feel safe and respected
- have your culture and identity respected
- stay connected with your community.

If you have any concerns or complaints about your aged care, the Aged Care Quality and Safety Commission is here to help.



1800 951 822



agedcarequality.gov.au



info@agedcarequality.gov.au



Find out more about the Statement of Rights on our website

