



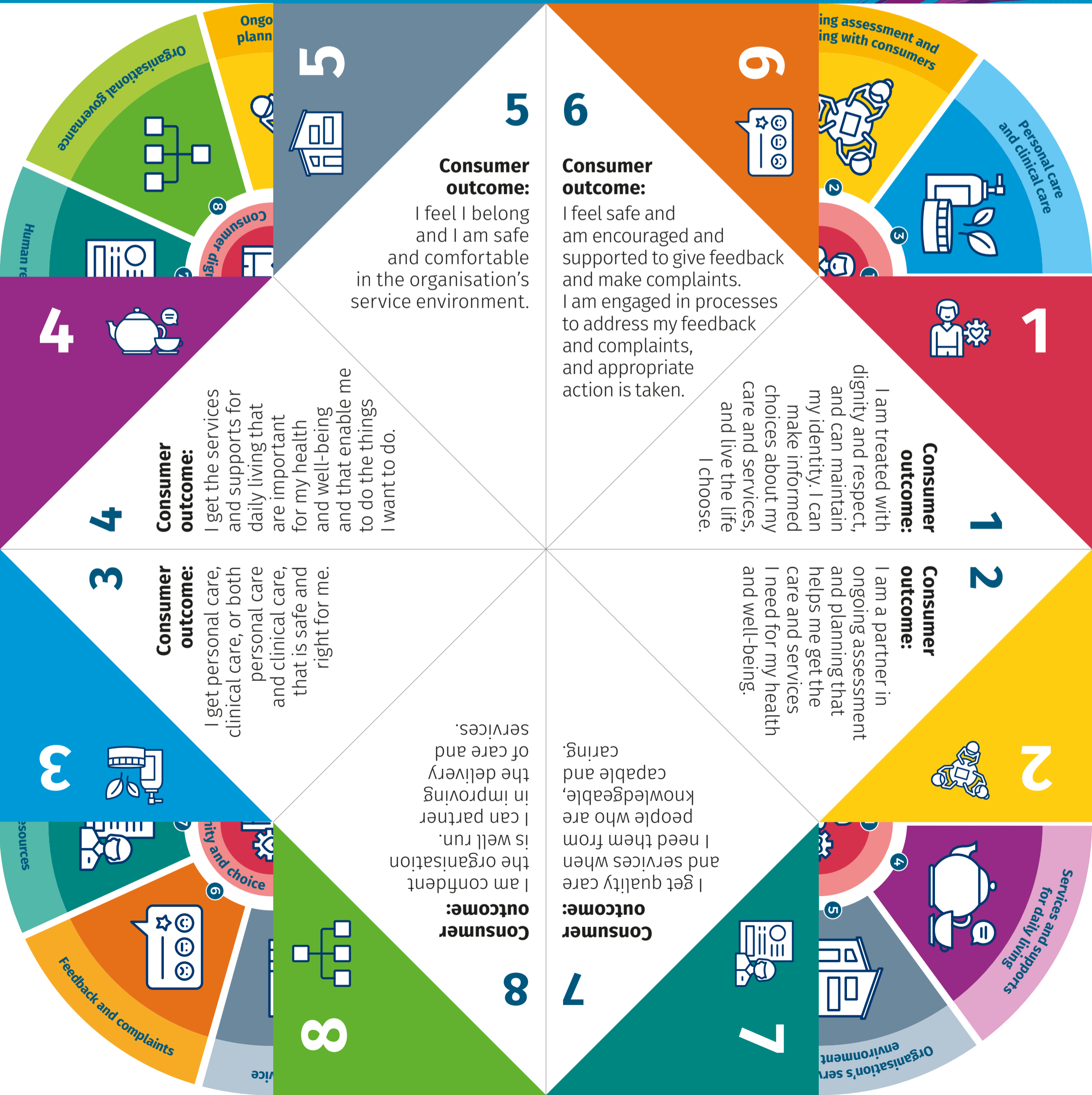
# The Aged Care Quality and Safety Commission will commence assessment and monitoring against the new Aged Care Quality Standards from 1 July 2019.

As you transition to the new Standards, this chatterbox will help you and your consumers to engage with the new Aged Care Quality Standards.

By using this chatterbox, you will become familiar with the Consumer outcome for each of the Standards. As you reveal the outcome, we encourage you to have conversations with your colleagues and consumers to discuss:

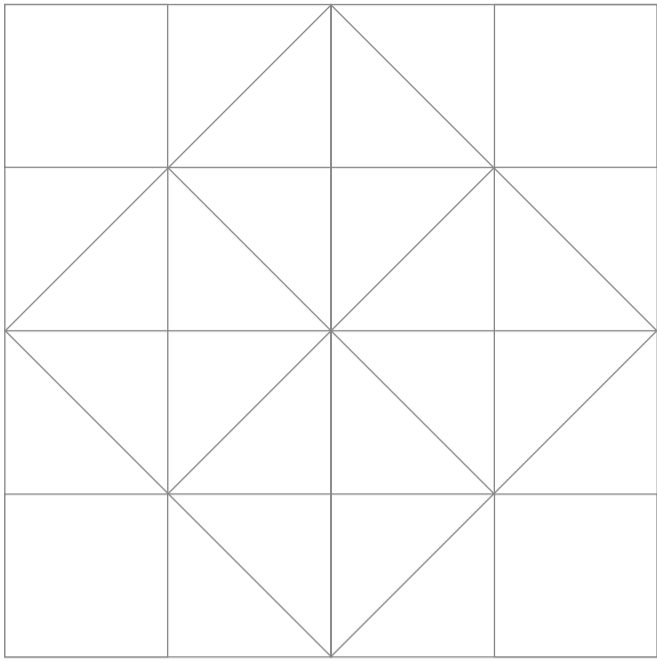
1. What the consumer outcome means for you and your consumers?
2. How will you engage with consumers to ensure the consumer outcome is being achieved?

For further information about each of the Standards and to access the Commission's guidance materials and resources, go to [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

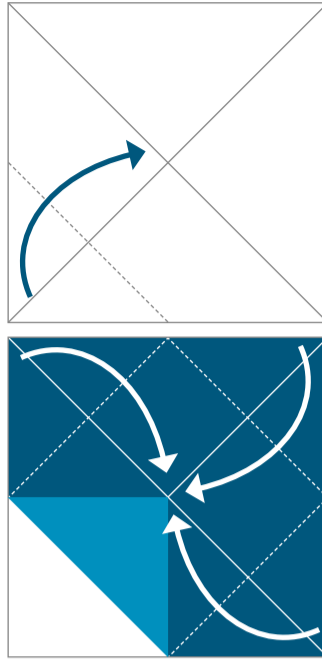


**Instructions:** Follow the steps below to create your own chatterbox.

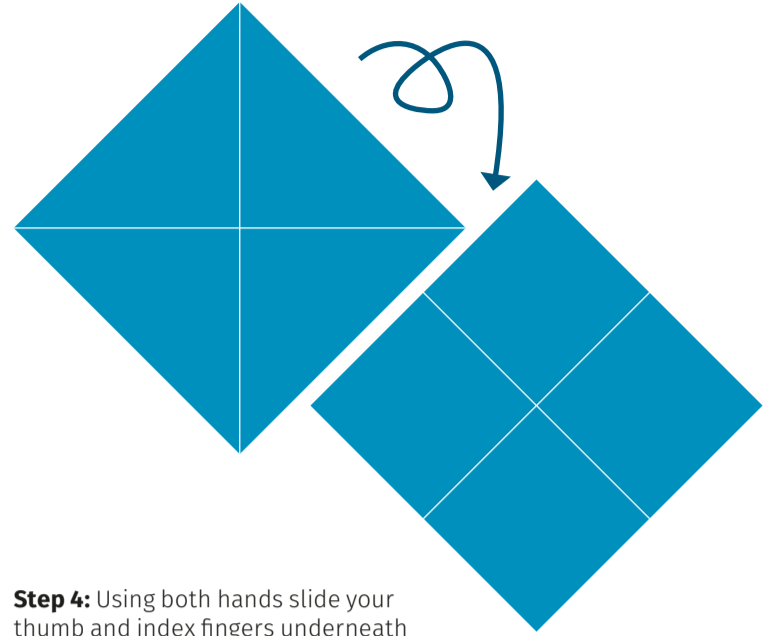
**Step 1:** Cut out the square below.



**Step 2:** Fold each corner point into the centre. You should have four flaps.



**Step 3:** Flip the paper over and place it flap-side down.



**Step 4:** Using both hands slide your thumb and index fingers underneath the flaps to open your chatterbox.