



Fees for providers

Information for providers on registration fees



The new Aged Care Act 2024 (new Aged Care Act) means a new regulatory framework for the Aged Care Quality and Safety Commission (Commission). This also means new fees from 1 November 2025.

Cost recovery

Cost recovery is when government entities, like the Commission, charge non-government organisations some or all the costs of a specific government activity. These activities can include undertaking regulation or providing goods or services.

The Australian Government's Cost Recovery Policy says that where appropriate, non-government and government stakeholders that receive specific government activities should be charged some or all of the costs of those activities.

Our 2-stage approach to fees

The Australian Government has agreed to a 2-stage approach for establishing fees under the new Aged Care Act.

Stage 1 started on 1 November 2025 and covers fees we charge under the new Aged Care Act. It focuses on regulatory activities similar to those the sector already pays fees for.

Stage 2 covers the fees we will charge from 2 years after the start of the new Aged Care Act. We'll consult on these fees closer to that time.

What we charge fees for

From 1 November 2025 we charge fees for:

- applications to become a registered provider to deliver Australian Government-funded aged care services
- applications to renew a registration
- some applications to vary a registration, including:
 - registering in a new category
 - removing a registration category
 - approving a new residential care home and adding it to the registration
- audit activities to do with registration, renewal or variation of registration.

Who has to pay fees

We charge fees to:

- organisations or individuals who want to register to provide aged care services
- providers who want to renew or vary their registration.

Some applicants may be eligible for fee waivers.

What fees cost

We've listed the fees for each registration activity in section 3.3.1 of the [Cost Recovery Implementation Statement \(CRIS\)](#).

Fees vary depending on your registration categories. This is because registration categories with more complexity and risk take more time for us to assess. If you're applying in registration categories 4 to 6, you also need to go through an audit and pay audit fees.

Fee waivers

Some applicants are eligible for a full or partial [fee waiver](#), which means they won't need to pay some or all of the fees.

Fee waivers are available to encourage providers to enter and operate in thin markets (areas where there aren't many services operating). Renewal fee waivers help support providers facing financial challenges to stay in the market. They also support more First Nations providers joining the aged care sector.

You have to provide evidence to support your claim for a provider registration or variation fee waiver. We'll let you know if you're entitled to a renewal fee waiver.

How and when to pay

We'll send you an invoice after you've submitted your application and prior to any audit, if an audit is needed. You can pay it by EFT or BPAY.



Use our calculator to estimate your fees

www.agedcarequality.gov.au/providers/reform-changes-providers/register-and-audit-providers/fee-calculator

More information

- [Cost recovery](#)
- [Registration fees](#)
- [Fees for providers: Cost recovery guide and scenarios](#)
- [New Aged Care Act 2024 resources](#)
- [Provider Registration Policy](#)
- [Australian Government Cost Recovery Policy](#)

What is a Cost Recovery Implementation Statement (CRIS)?

A CRIS explains how a government agency plans to recover costs for a specific activity. It includes:

- activities the agency recovers costs for, fees it charges, and fee waiver criteria
- the number and type of activities charged for
- total fee revenue and expenses for the activities.


We're required to publish a CRIS each financial year.

Read our [CRIS](#) for more information. This CRIS applies from the start of the new Aged Care Act, 1 November 2025 to 30 June 2026.

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