



Guide to Assessment of Commonwealth Home Support Programme (CHSP) Services

Standards 1, 2, 6, 7 and 8 apply to all Providers providing Home Support Programme Services.

Standards 3, 4 and 5 may apply, depending on the particular type of care and services being provided.

The table below is intended to provide an indication of the Standards that apply to Commonwealth Home Support Programme services delivering particular types of care and services.

Sub-program	Service type	Service sub-type	Assess Standard 3? ¹	Assess Standard 4?	Assess Standard 5? ²
Community and Home Support	Allied Health and Therapy Services	Podiatry	Yes	No	No, if delivered in consumer's home. Yes if, for example services are delivered in a day centre.
		Occupational Therapy	Yes	No	
		Physiotherapy	Yes	No	
		Social Work	Yes	No	
		Speech Pathology	Yes	No	
		Accredited Practising Dietitian or Nutritionist	Yes	No	

¹ Standard 3 will apply to CHSP services providing nursing, personal care or allied health services. Standard 3 will not apply to providers only delivering services such as meals or other food services, transport, home maintenance or domestic assistance.

² Standard 5 will apply where care and services are delivered in an organisation's physical service environment such as cottage-style respite services and day centres. Standard 5 will not apply where care and services are delivered in a consumer's own home or other environments such as shopping centres.



		Aboriginal and Torres Strait Islander Health Worker	Yes	No	
		Psychology	Yes	No	
		Ongoing Allied Health and Therapy Services	Yes	No	
		Restorative Care Services	Yes	No	
		Diversional Therapy	Yes	Yes	
		Exercise Physiology	Yes	Yes	
		Other Allied Health and Therapy Services	Yes	No	
		Hydrotherapy	Yes	No	
	Domestic Assistance	General House Cleaning	No	Yes	No
		Unaccompanied Shopping (delivered to home)	No	Yes	No
		Linen services	No	Yes	No
	Goods, Equipment and Assistive Technology	Self-care Aids	No	Yes	No
		Support and Mobility aids	No	Yes	No
Medical Care Aids		No	Yes	No	



		Communication Aids	No	Yes	No
		Other Goods and Equipment	No	Yes	No
		Reading Aids	No	Yes	No
		Car Modifications	No	Yes	No
	Home Maintenance	Minor Home Maintenance and Repairs	No	Yes	No
		Major Home Maintenance and Repairs	No	Yes	No
		Garden Maintenance	No	Yes	No
	Home Modifications	N/A	No	Yes	No
	Meals	At Home	No	Yes	No
		At Centre	No	Yes	Yes
	Nursing	N/A	Yes	No	No, if delivered in consumer's home. Yes if, for example services delivered at the organisation's centre or clinic.



	Other Food Services	Food Advice, Lessons, Training, Food Safety	No	Yes	No, if delivered in consumer's home. Yes if, for example group-based education activities that occur at centres such as education classes about nutrition.
		Food Preparation in the Home	No	Yes	No
	Personal Care	Assistance with Self-Care	Yes	No	Usually no. Personal care is normally provided in the home. In special situations personal care assistance may be delivered at a centre because it is not feasible to deliver the service in the consumer's home. This may be because the consumer is homeless, itinerant or living in a temporary shelter and the centre is able to provide the shower and washing facilities required for consumer care.
		Assistance with Client Self-administration of Medicine	Yes	No	



	Social Support Individual	Visiting	No, unless personal assistance (e.g. help with toileting) is provided while visiting.	Yes	No
		Telephone/Web Contact	No	Yes	No
		Accompanied Activities, e.g. Shopping	No, unless personal assistance (e.g. help with toileting) is provided during accompanied activity.	Yes	No
	Social Support Group	N/A	No, unless personal assistance (e.g. help with toileting) is provided while in attendance as a centre.	Yes	Yes
	Specialised Support Services	Continence Advisory Services	No	Yes	No
		Dementia Advisory Services	No	Yes	No
		Vision Services	Yes	Yes	No
		Hearing Services	Yes	Yes	No
		Other Support Services	No, unless personal assistance (e.g. help with toileting) is provided.	Yes	No
		Client Advocacy ³	No	Yes	No

³ Only applicable until 30 June 2019 in WA



	Transport	Direct (driver is volunteer or worker)	No	Yes	Yes
		Indirect (through vouchers or subsidies)	No	Yes	Yes
Assistance with Care and Housing	Assistance with Care and Housing	Assessment - Referrals	Not included in quality review or monitoring		
		Advocacy – Financial, Legal			
		Hoarding and Squalor			
Care Relationships and Carer Support	Flexible Respite	In-home Day Respite	Yes, if personal or clinical care is performed in conjunction with respite.	Yes	No
		In-home Overnight Respite		Yes	No
		Host Family Day Respite		Yes	Yes
		Host Family Overnight Respite		Yes	Yes
		Community Access – Individual respite		Yes	Yes
		Other Planned Respite		Yes	No, if delivered in consumer's home.
		Mobile Respite		Yes	Yes



	Cottage Respite	Overnight Community Respite		Yes	Yes
	Centre-based Respite	Centre-based Day Respite		Yes	Yes
		Community Access – Group		Yes	Yes
		Residential Day Respite		Yes	Yes
Service System Development	Sector Support and Development	Sector Support and Development	Not included in quality review or monitoring		