

Meeting communique – 20 August 2026

- The Aged Care Quality and Safety Advisory Council held a virtual meeting on 20 August 2026.

Key matters considered at the meeting

- The Advisory Council discussed current and emerging risks, issues and priorities for the Aged Care Quality and Safety Commissioner and Complaints Commissioner. Members also considered topical issues within the broader aged care sector as relevant to the Commission.
- The Commission briefed the Advisory Council on aspects of its regulatory operations including:
 - early insights from residential aged care audits under the Strengthened Aged Care Quality Standards
 - Continuous Improvement Plans as an important regulatory tool for managing provider non-conformance, and
 - examples of the Supervision Model in practice, including the regulation of providers under heightened supervision.
- At the Commission's request, members provided feedback on the identified consumer harms, which will assist the Commission in prioritising regulatory responses for current and emerging risks.
- The Advisory Council reviewed the Commission's 2025-26 Annual Report and provided minor constructive feedback.
- Members also discussed preparations for their attendance at the Commission's National Aged Care Provider Conference, which will be held in Brisbane in October 2026.

Next meeting

- The next meeting will be held in Brisbane on 15 October 2026.