Resources Bringing the strengthened Quality Standards to life

Current at March 2025

The Commission is committed to providing a range of resources to support the sector with the introduction of the strengthened Quality Standards.

We tailor our resources so that they are suitable for older people, aged care workers, and aged care providers. We aim for our materials to meet the needs of diverse audiences and to be inclusive, easy to understand, and delivered in a range of formats.

Sector Readiness Plan

This gives a forward view of the key resources the Commission will be publishing in the coming months. It also has hyperlinks to resources as they come online – so please check in with it as it will be updated frequently.

Sector Readiness Plan

Get ready resource

A checklist that you can use as a guide to help you prepare for the strengthened Quality Standards.

Provider readiness checklist

Detailed guidance

Digital guidance tool

Provider Registration Policy

Resources to support audit will be published on the website soon. In the meantime you can review our draft Audit Methodology, draft Evidence Mapping Framework and a draft pre-audit preparation tool. These will give you good guidance about the Commission's intended approach.

These draft resources are currently being updated following sector consultation.

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First Nations Hub

First Nations Hub

18 March 2025 Page **2** of **5**

Learning resources

Online learning modules

Online workshops

Conversation cards

Training PowerPoint

Factsheets, videos and posters

Fact sheets

- Standard 1: The person
- Standard 2: The organisation
- Standard 3: Care and services
- Standard 4: The environment
- Standard 5: Clinical care
- Standard 6: Food and nutrition
- Standard 7: The residential community

Videos

• <u>Videos</u>

Posters

Posters

Food, Nutrition and Dining resources

Resources for providers

Menu and Mealtime Reviews

Resources for workers

Resources for older people and their supporters

18 March 2025 Page **3** of **5**



Stay informed

Check in regularly with the Commission's website where new resources will be added.

https://www.agedcarequality.gov.au

Subscribe to our Quality Bulletin to keep up to date. You can also sign up to our Regulatory Bulletins and our Compliance Management Insights newsletter.

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18 March 2025 Page **4** of **5**





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