



Resources for aged care workers – New Aged Care Act

eLearning toolkit on the new Aged Care Act

These learning modules help you understand the changes in the new Aged Care Act:

- [Module 1: Understanding and adapting to the Aged Care Act 2024](#)
- [Module 2: Aligning to changes – implementing the Aged Care Act 2024](#)
- [Module 3: Embedding best practice in daily care](#)
- [Module 3 – Release 1: Building workforce capability and readiness](#)
- [Module 3 – Release 2: Embedding rights in practice](#)
- [Module 4: Reflecting and adjusting](#)
- [Other learning resources](#)

These modules are also available on the Commission's [Alis](#) learning platform.

Download a [checklist of training opportunities](#) so you can keep track of your learning.

Free training opportunities for aged care workers

This document details training resources for aged care workers by topic - [Free training opportunities for aged care workers](#). This document is currently being updated so please check this page for updates.

Online learning: Alis

Aged care providers and workers can access learning content on our [Aged Care Learning Information Solution \(Alis\)](#) learning platform. If you have an internet connection, you can access Alis from any PC, laptop, tablet or phone device.

Our online learning content covers a range of topics including:

- Working in Aged Care – an overview of rights and regulation
- the Aged Care Code of Conduct (the Code)
- the strengthened Aged Care Quality Standards (the Quality Standards)
- the Serious Incident Response Scheme (SIRS)
- effective Incident Management Systems (IMS)
- provider governance
- food, nutrition, and dining
- antimicrobial stewardship and quality improvement.

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Alis is free if you work for a registered provider or an associated provider. Aged care learning managers and administrators can help you sign up and access our content. You must link your account to your service provider to register for Alis.

To join, go to the [Alis login page](#) and register. You'll receive an automated email to verify your email address. You'll then either link your account to your employer or pay for content.

You can log your online learning as part of your continuing professional development (CPD). If you need help accessing Alis, email us at education@agedcarequality.gov.au.

General Aged Care Act 2024 information

The [Aged Care Act 2024 plain language fact sheet](#) is available in 22 languages and Easy Read. It gives a summary of each chapter of the new Act.

Read about [key changes in the Act for aged care workers](#) and watch a [video](#) that explains important changes that you should be aware of under the new Act if you work in aged care.

Read the [Working in Aged Care](#) booklet. Find out more about how reforms, including changes to the new Act, will impact you, where you can access supports and how you can get involved.

Read the [Guide to Aged Care Law](#) to gain a better understanding of the new aged care legal framework, including the *Aged Care Act 2024* and the *Aged Care Rules 2025*.

Statement of Rights

This [Statement of Rights plain language fact sheet](#) is available in 29 languages and [Easy Read](#). It provides a summary of the rights older people have when accessing aged care services.

Watch a [video](#) on the Statement of Rights and how the rights of older people are embedded in the Quality Standards, the regulatory model, supported decision-making and the complaints handling process under the new Act. It is available in a variety of languages, including [Auslan](#).

Watch a [video](#) that explains how the Statement of Rights (and Statement of Principles) under the new Act recognise the valuable role workers play in aged care.

Aged Care Code of Conduct

The [Aged Care Code of Conduct \(Code\)](#) describes how registered providers, their responsible persons and aged care workers (including volunteers) must behave and treat people receiving aged care.

- [Know your Code - free learning module in our Aged Care Learning Information System](#)
- [Aged Care Code of Conduct – a fact sheet for aged care workers and responsible persons](#)

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- [Procedural fairness and worker regulation – a fact sheet for aged care workers and responsible persons](#)
- [Aged Care Code of Conduct – worker and responsible person quick guide](#)
- [Aged Care Code of Conduct – worker and responsible person poster](#)
- [Aged Care Code of Conduct – video for registered providers, associated providers, their workers and responsible persons](#)

Visit our [resource library](#) to explore all the resources on the Code.

Worker screening

Read about the changes you will need to apply to your [worker screening arrangements](#) from 1 November 2025.

Watch a [video](#) that explains how a more robust worker screening check will be introduced and what you need to do.

Aged Care Quality Standards

We are strengthening the Aged Care Quality Standards. Watch a [video](#) which explains how under the strengthened Aged Care Quality Standards your employer is expected to create a culture of quality, safety and inclusion.

Access the Commission's strengthened Quality Standards resources including:

- the [strengthened Quality Standards guidance](#)
- the [introductory online learning program](#)
- the [Standards in practice](#) online learning content
- the strengthened Quality Standards [worker poster](#)
- [Conversation cards](#)
- [Live learning sessions](#) – the strengthened Quality Standards in practice.

Quality indicators

The new staffing quality indicators collection began in April this year, [watch a presentation recording and download answers](#) to commonly asked questions.

Aboriginal and Torres Strait Islander resources

Read the [Transforming Aged Care for Aboriginal and Torres Strait Islander people community booklet](#), Interim First Nations Aged Care Commissioner Andrea Kelly report to government summary.

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Visit the [First Nations Hub](#) on the Commission's website to access information and resources to help you provide good, culturally safe aged care for First Nation's older people.

Read the [new Aged Care Act – Culturally safe care for older Aboriginal & Torres Strait Islander people fact sheet](#).

Supported Decision Making

Under the new Act, older people must be treated with respect and are presumed to have the ability to make decisions. If they want help to make decisions they can choose to have a registered supporter. Learn more about [this role, what it replaces and what is staying the same](#).

Read about [upcoming changes to support roles and relationships](#) on the My Aged Care website to understand how older people can be supported to make their own decisions.

There is a [guide that explains the transition of representative relationships to the new registered supporter role](#) when the new Act commences and the role of registered supporters.

Watch a [video](#) on supported decision-making, available in 7 languages.

Whistleblower protections

The new Act will do more to protect whistleblowers – people who call out issues.

Understand [who you can report to and how](#).

Watch a [video](#) explaining how people who call out issues, including aged care workers, will be protected to make a whistleblower disclosure under the new Act.

Complaints

Watch a [video](#) explaining the complaints process under the new Act and how feedback is an important way to understand what is working well and identify areas that can be improved.

Access our [Better practice guide to complaints handling in aged care services](#) for guidance about creating an effective, resolution focused complaints system.

Watch a [video](#) explaining the Commission's complaints handling process.