



Sector Learning Community

Terms of Reference

October 2026



Australian Government
Aged Care Quality and Safety Commission

Choice
Dignity
Respect

Purpose

The Sector Learning Community is an initiative facilitated by the Aged Care Quality and Safety Commission (Commission). It brings together learning and development professionals working in the aged care sector.

The Sector Learning Community is a space to connect, share ideas and best practice, learn from one another and strengthen capability across aged care.

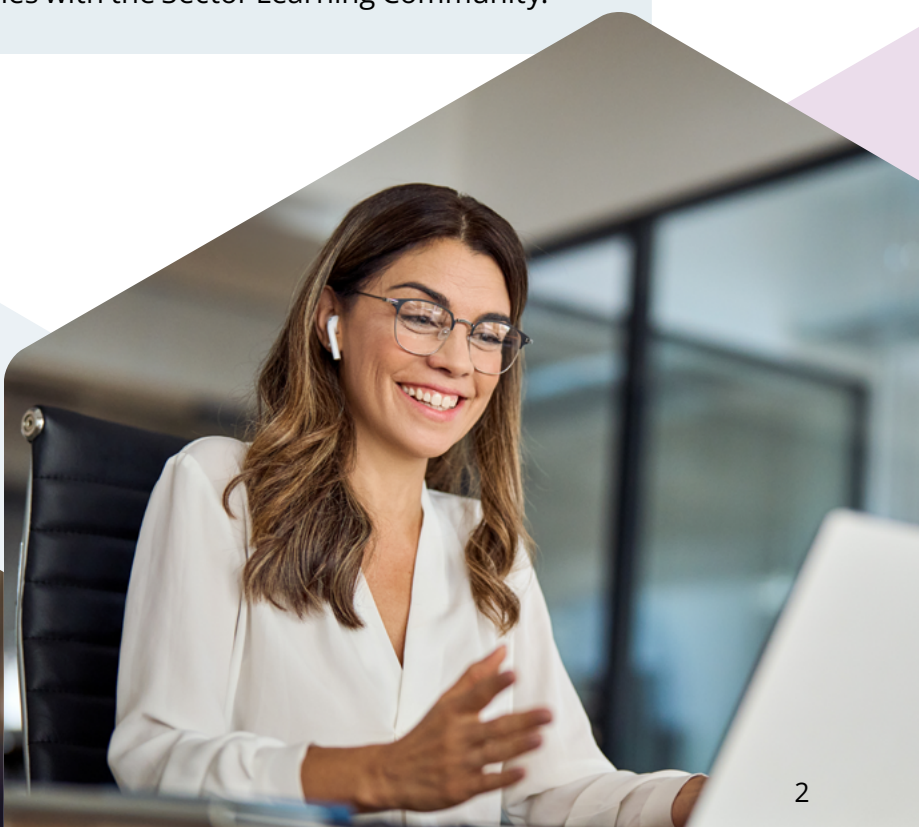
Objectives

The Sector Learning Community aims to strengthen the capability of the sector to deliver safe, quality aged care.

It does this by bringing learning and development professionals together to:

- share their knowledge and insights
- discuss topics of interest and learn to solve common problems and challenges in educating the aged care workforce
- gain insights to apply to education and resources
- recommend ways to improve learning and development in aged care
- innovate and stay up to date on trends in education.

Members are invited to deliver presentations to share their knowledge and experience on initiatives and approaches with the Sector Learning Community.



Sessions

The Commission plans, hosts and supports quarterly Sector Learning Community sessions. We also help coordinate follow-up actions from the sessions.

The sessions:

- include engaging speakers drawn from the aged care sector
- are approximately 90 minutes long
- are held online using Microsoft Teams so members can share insights, materials and resources
- include a short survey to make sure sessions continue to evolve and meet your needs.

Sessions are based on members' interests, giving everyone a chance to contribute, collaborate and learn.

The Sector Learning Community does not:

- act as a formal communication channel for the Commission
- offer detailed guidance about regulations
- discuss individual compliance matters
- deliver regulatory updates.

Membership

The Sector Learning Community is a group of people who share interests, challenges or passions, and want to learn, grow and improve together.

Membership is:

- voluntary
- open to learning and development professionals who plan and deliver education for aged care staff. For example, learning coordinators, training managers and quality managers for individuals only.

Members cannot promote their organisation or materials. Their role is to contribute and create valuable learning opportunities for others.

You can register to be a member by completing the [Sector Learning Community – Expression of Interest form](#). Members can volunteer to be a speaker and deliver a presentation at a session.

Member expectations



The Sector Learning Community is based on mutual respect, shared learning and professional integrity. Members share a responsibility to support each other to meet these standards.

By joining the Sector Learning Community, you commit to:

- treat others with kindness and respect
- value diverse backgrounds and viewpoints
- challenge ideas, not people
- keep discussions relevant and constructive
- focus on sharing practical experiences and learning
- avoid self-promotion or unrelated discussions
- contribute to a welcoming and inclusive environment where every idea and contribution matters.

To protect participants' privacy, we do not permit recording, transcription or the use of AI tools in Sector Learning Community sessions.

The role of the Commission in the Sector Learning Community is to facilitate communication between members for the purpose of developing and enhancing sector learning and development.

The Commission welcomes diverse viewpoints and information exchanges as part of the Sector Learning Community.

Please be aware that in sharing materials (for instance, resources or information) members of the Sector Learning Community or external partners acknowledge that they have satisfied themselves in relation to any copyright obligations attached to that material before sharing. As members of the Sector Learning Community, you agree to comply with the relevant requirements of copyright licences where material is being shared.

The Commission is not responsible for the content, accuracy or quality of external materials shared by members or external partners in this forum. Please make your own evaluation regarding the accuracy, reliability and currency of the information provided and for relevance to your own service context before sharing.

You are welcome to share materials in Microsoft Teams chat. We encourage you to do so to support collaboration. To help keep things simple, accessible and secure, only PDF or PowerPoint files may be shared through the Microsoft Teams chat.

We will review these Terms of Reference before the beginning of each financial year to make sure they are relevant, current and fit for purpose.



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The Aged Care Quality and Safety Commission acknowledges the Traditional Owners of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to Elders both past and present.

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 agedcarequality.gov.au

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