



Australian Government
Australian Aged Care Quality Agency

Communique 5
Fifth Meeting of the Standards Guidance Reference Group

- The Standards Guidance Reference Group (SGRG) convened for a productive shorter meeting on 15 March 2018, via teleconference.
- Members discussed the results of the Alpha Phase Pilot testing of Standard 1 - Consumer Dignity and Choice. This testing was completed on 26 February 2018, via an online survey. Members noted that participants generally had a positive response to the standards and guidance material.
- Members provided positive feedback on the draft monitoring and evaluation framework developed to evaluate the key standards guidance deliverables being developed by the Quality Agency. The evaluation framework will be finalised in April 2018 and formal evaluation against the deliverables will commence from 1 July 2018.
- Members also discussed the Consumer Resources Project which is developing key messages for consumers to support the implementation of the draft aged care standards. A range of focus groups will be held over the next few weeks. The Chair advised that work will also be commencing on developing Indigenous-specific consumer resources. The final consumer resources will be published on the Quality Agency website by 1 July 2018.
- Members also discussed how subject-matter experts and other interested parties could provide input into the draft guidance material. The Chair advised that draft guidance will be available for public comment on the Quality Agency website after Easter 2018. Feedback received on the drafts will inform the final versions which will be published by 1 July 2018.
- Members noted that the next meeting will be convened on 12 April. The primary focus of the April meeting will be to review and provide feedback on the draft guidance for Standards 1-8 prior to the public feedback stage.

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