



Australian Government

Department of Health, Disability and Ageing

Aged Care Quality and Safety Commission



Statement of Rights

The *Aged Care Act 2024* includes a Statement of Rights that explains the rights older people will have when accessing aged care services funded by the Australian Government.

The Statement of Rights will help make sure you are at the centre of your aged care.

You will have the right to:

- make your own decisions about your own life
- have your decisions not just accepted, but respected
- get information and support to help you make decisions
- communicate your wishes, needs and preferences
- feel safe and respected
- have your culture and identity respected
- stay connected with your community.

If you have concerns about the aged care you are receiving, you can:

- talk to your aged care provider
- speak with an advocate on **1800 700 600** or at **OPAN.org.au**
- contact the Aged Care Quality and Safety Commission on **1800 951 822** or at **AgedCareQuality.gov.au**

More information

Read the full Statement of Rights, including how you can make sure your rights are upheld: www.health.gov.au/our-work/aged-care-act/about

