



You have the right to quality and safe aged care

The new Aged Care Act will put the rights of older people first. It includes a Statement of Rights for older people. These changes start from 1 November 2025.

The Statement of Rights will help make sure you are at the centre of your aged care. It includes the right to have your culture and identity respected and to stay connected to your community.

You have the right to feel safe and respected, and to be treated with dignity and respect by the people caring for you. This includes respect and support for your identity, culture and background.

If you have any concerns or complaints about your aged care, the Aged Care Quality and Safety Commission is here to help.



1800 951 822



agedcarequality.gov.au



info@agedcarequality.gov.au



Find out more
about the Statement of
Rights on our website

